

Hand Delivered

March 1, 2005

Mary L. Cottrell, Secretary
Dept. of Telecommunications and Energy
One South Station
Boston, MA 02110

Re: Service Quality Guidelines, D.T.E. 04-116

Dear Ms. Cottrell:

Enclosed are an original and nine (9) copies of the Initial Comments of KeySpan Energy Delivery New England.

Very truly yours,

Thomas P. O'Neill

TPO/ca
Enclosures